



Re-opening Survey for Museums

Llŷn Maritime Museum

The Llŷn Maritime Museum is looking forward to welcoming visitors back as soon as it is safe to do so. We want to make sure that we do as much as we can to make visitors feel safe and have an enjoyable visit. This survey is designed to help us understand how you feel about visiting our museum in the future. Your views are really important to us and all your feedback will be used to help us prioritise the actions we take. Please help us by taking 5-10 minutes to complete this survey. The answers you give are completely confidential.

Thank you.

1. Prior to the Coronavirus restrictions, how often did you visit?

Weekly	Monthly	Every 2 - 3 months	Every 6 months	Annually	Less than once a year	Never visited

2. Have you engaged with Llŷn Maritime Museum online?

	yes	no
Before lockdown		
Since lockdown		

3. How have you engaged with us on line ?

	Aware of it but not read/ watched it	Read/watched it and it has made me more likely to visit in future	Read/watched it and it hasn't changed by intent to visit in future	Read/watched it and it has made me less likely to visit in future	Not seen
Llŷn Maritime Museum website					
Llŷn Maritime Museum Facebook					
Llŷn Maritime Museum Twitter					

Llŷn Maritime Museum Instagram					
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4. Based on how you feel at the moment, how soon do you think it will be before you will visit Llŷn Maritime Museum?

As soon as the opportunity arises	
I will wait and see what happens for a short while after they reopen	
I am unlikely to want to visit for 3 months	
I am unlikely to want to visit for 6 months	
I am unlikely to want to visit for a year or more	

5. How anxious do you think you will feel about visiting Llŷn Maritime Museum after reopening?

No more anxious than before	
A little more anxious than before	
A lot more anxious than before	

6. When Llŷn Maritime Museum re-opens, there are various measures that may be put in place to make you feel more comfortable. How comfortable would each of them make you feel?

	Much more comfortable	A little more comfortable	It would make no difference	Less comfortable	Don't know
Social distancing measures around the site					
Hand sanitisers at the entrance and around the site					
Staff visibly cleaning surfaces, equipment etc.					
Special sessions/ time slots for identified groups e.g. families with children/vulnerable people					
New opening hours allowing visits at quieter times					

Notices on the website about special measures in place at the site					
Limiting numbers of visitors on site at any one time by prior bookings only					
Notices around the site informing visitors about cleaning and other measures in place					
Maximising distances from staff e.g. contactless payment only					
Staff in place to ensure other visitors comply with social distancing measures in place					
Displaying an independently approved accreditation standard stating venue compliance with post lockdown measures					

7. Are there any other measures that would make you feel more comfortable about visiting Llyn Maritime Museum after reopening? Or any measures that you would expect that we have not included in the previous list?

Picking up leaflets and brochures	
Picnic areas	
Pushing/pulling doors open by hand	
Shop	
Take-away cafe	
Other	

8. Which services would you like to see resume provided safety measures are in place on site? And how soon? Please tick all that apply

	As soon as possible	In a few months	Not interested
School workshops			
Temporary exhibitions			
Childrens' activities			
Talks			
Wellbeing activities (crafts, music,)			
Self led trails/activities			
Group Visits			

9. If the following activities were available online, which, if any would you be interested in participating in or using?

Online talks/lectures	
Online workshops/tutorials	
Educational resources for children	
Fun activities for children	
Online shop	
Virtual tours	
Blogs by staff and other experts	
Enewsletter	
Other	

10. If other, please specify:

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11. What are you most looking forward to seeing when the museum re-opens?

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About You

12. Which, if any, of the following apply to you or members of your household?

I, or members of my household, are recognised as clinically extremely vulnerable	
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I, or members of my household, are over 70 but otherwise in good health	
I, or members of my household, have some health issues that make us somewhat vulnerable	
I and members of my household have no underlying health issues	
Prefer not to say	

13. Do you have children in your household?

	yes	no	Prefer not to say
0-5			
6-10			
11-16			
17+			

14. Are you?

Male	
Female	
Other definition	
Prefer not to say	

15. How old are you?

Under 20	
20-29	
30-39	
40-49	
50-59	
60-69	
70 +	
Prefer not to say	

16. Where do you live?

Within 5miles of Nefyn	
Gwynedd	
Wales	
England	
Scotland	
Northern Ireland	
Ireland or other international country	
Prefer not to say	

17. How do you normally travel to Llŷn Maritime Museum?

Cycle or walk	
Public transport	

Private car	
Taxi	
Organised group	
other	

18. Are you a member of the Llŷn Maritime Museum Friends ? Yes/No

Diolch yn fawr /Thank you for taking part in this survey.